

**AGREEMENT BETWEEN  
YAKIMA VALLEY CONFERENCE OF GOVERNEMENTS  
AND  
YAKIMA NEIGHBORHOOD HEALTH SERVICES  
IN CONJUNCTION WITH PROGRAM YEAR 2018 – 2019 for the  
CONSOLIDATED HOMELESS GRANT (CHG) & HOMELESS HOUSING AND ASSISTANCE FUND (HHAF)**

<b>1. Grantee</b> Yakima Neighborhood Health Services 12 South 8th Street Yakima WA 98901		<b>2. Contract Amount</b>  <p style="text-align: center;">\$450,000.00</p>	<b>3. Tax ID #</b>  <p style="text-align: center;">91-0928817</p>
<b>4. Grantee's Program Representative</b>  Rhonda Hauff, COO, Deputy CEO 509-574-5552 Rhonda.hauff@ynhs.org		<b>5. YVCOG Program Representative</b>  Crystal Testerman, Program Manager (509)424-4695 crystal.testerman@yvcog.org	
<b>6. Grantee's Financial Representative</b>  Rhonda Hauff, COO, Deputy CEO 509-574-5552 Rhonda.hauff@ynhs.org		<b>7. YVCOG's Contract Representative</b>  Lance Larsen, Financial Coordinator (509)574-1550 Lance.larsen@yvcog.org	
<b>8. Contract #/Project Type:</b> <p style="text-align: center;">YNHS – HEN 2018-2020 HEN Rental Assistance</p>		<b>9. CONTRACT START DATE</b>  <p style="text-align: center;">7/1/2018</p>	<b>10. CONTRACT END DATE</b>  <p style="text-align: center;">6/30/2020</p>
<b>11. Original Grant Amount</b>  <p style="text-align: center;">\$450,000.00</p>	<b>12. Modification Amount</b>  	<b>14. Funding Authority</b> <p style="text-align: center;">Consolidated Homeless Grant Washington State Department of Commerce</p>	
<b>13. TOTAL CONTRACT AMOUNT</b>  <p style="text-align: center;">\$450,000.00</p>		<b>15. State/Federal BARS code</b>  <p style="text-align: center;">001-722-513-50-X03</p>	<b>16. CFDA #</b>  <p style="text-align: center;">N/A</p>
<b>17. Grantee Selection Process: (check all that apply)</b> <input type="checkbox"/> Sole Source <input checked="" type="checkbox"/> Competitive Bidding/RFP <input type="checkbox"/> Pre-Approved by Funder		<b>18. Grantee Type: (check all that apply)</b> <input type="checkbox"/> Public Organization/Jurisdiction <input type="checkbox"/> Contractor <input checked="" type="checkbox"/> Subrecipient <input checked="" type="checkbox"/> Non-Profit	
<b>Grant Purpose:</b> This grant is designed to support an integrated system of housing assistance that can immediately address the need of a household or individual experiencing homelessness, in turn connecting them with the resources needed to end that homeless episode. Funded projects will support Yakima County's 5-Year Homeless Plan to Make Homelessness Brief and Rare through innovative practices that limit barriers to entry and prioritize unsheltered clients.			
Y V C O G and the GRANTEE, as identified above, acknowledge and accept the terms of this Agreement and attachments and have executed this Agreement on the date signed, to start as of the date and year referenced above. The rights and obligations of both parties to this Agreement are governed by this Agreement and the following other documents incorporated by reference: (1) Terms and Conditions, (2) GRANTEE's 2018 - 2020 Homeless Housing, Operations, and Services Application for Funding – Scope of Work, (3) Guidelines for Homeless Housing and Assistance Fund (HHAF), (4) Guidelines for the Consolidated Homeless Grant (CHG), and (5) YVCOG's Grant Agreement with the Department of Commerce.			

(FACE SHEET)

This Contract contains the terms and conditions agreed upon by the parties and all documents attached or incorporated by reference, include Basic Interagency Agreement or its successor. No other understandings or representations, oral or otherwise, regarding the subject matter of this Contract shall be deemed to exist or bind the parties. The parties signing below warrant that they have read and understand this Contract and have authority to enter into this Contract.

YAKIMA NEIGHBORHOOD HEALTH SERVICE

YAKIMA VALLEY CONFERENCE OF GOVERNMENTS



Rhonda Hauff, COO, Deputy CEO

Don Hinman, Board Chair

Date

6/14/18



James A Restucci, Chairman

Date



Lauris C. Mattson, Executive Director

Date

Attest:

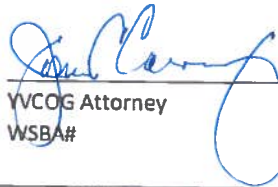
Agency Representative

Attest:



Jodi Smith, Office & Comm. Specialist

Approved as to form:



YCOG Attorney

WSBA#

**TERMS AND CONDITIONS**

**SECTION NO. 1: PERFORMANCE**

The GRANTEE will be responsible for administering a **HEN Rental Assistance Project** in a manner satisfactory to the YVCOG, and in accordance with the GRANTEE's 2018 - 2020 Homeless Housing Assistance RFP Application for Funding, submitted to the Yakima Valley Conference of Governments (YVCOG), as well as the Yakima County 5-Year Homeless Plan incorporated herein by reference.

The YVCOG will monitor the performance of the GRANTEE against the information provided in the GRANTEE's 2018 - 2020 Homeless Housing Assistance RFP Application for Funding, timely submittal of performance data, and spend down of grant funds, and all other terms and conditions of this Agreement. ***Substandard performance as determined by the YVCOG will constitute noncompliance with this Agreement and shall result in action which may include, but is not limited to: the GRANTEE being required to submit and implement a corrective action plan, payment suspension, funding reduction, or grant termination.*** If action to correct such substandard performance is not timely undertaken by the GRANTEE within a reasonable period of time after being notified by the YVCOG, Agreement suspension or termination procedures will be initiated.

The GRANTEE shall comply with the General Terms and Conditions as specified in the YVCOG's Grant Agreement with Washington State Department of Commerce (incorporated herein by reference).

It is the intent of the YVCOG to continue funding for this Program for the term of this Agreement based upon performance and funding availability, but continuation of the Program is solely based upon the discretion of the YVCOG and entirely contingent upon receipt of State and Local grant funds specifically allowed for this Program.

**A. PROGRAM DELIVERY**

The GRANTEE agrees to provide the following Program services:

Project Description:	RRH/RA - YNHS HEN
Project Type:	HEN Rental Assistance
HMIS Project Name:	xxx
Projected # of Households Served:	317 unduplicated households

Population Served	
X	Single Men + Single Women
	Single Men Only
	Single Women Only
	Single Women + Households with Children
	Households with Children
	Youth

**SECTION NO. 2: TIME OF PERFORMANCE**

The term of this Agreement shall commence as of the date printed on the FACE SHEET and shall terminate on the date printed on the FACE SHEET, unless terminated sooner.

**SECTION NO. 3: BUDGET**

The GRANTEE is authorized to spend no more than **FOUR HUNDRED FIFTY THOUSAND AND NO/100 DOLLARS (\$450,000.00)** through 6/30/2019 and **FOUR HUNDRED FIFTY THOUSAND AND NO/100 DOLLARS (\$450,000.00)** through 6/30/2020.

<u>Category</u>	<u>Amount</u>
<b>Year 1: 7/1/2018 – 6/30/2019</b>	
Admin – Indirect (3.5%)	\$15,750
Operations	\$81,000
HEN Rental Assistance	353,250
<b>Year 2: 7/1/2019 – 6/30/2020</b>	
Admin – Indirect (3.5%)	\$15,750
Operations	\$81,000
HEN Rental Assistance	\$353,250
<b>TOTAL</b>	<b>\$900,000</b>

**SECTION NO. 4: PAYMENT**

YVCOG shall reimburse GRANTEE an amount not to exceed the amount set forth on the FACE SHEET of this Agreement for all things necessary, or incidental to the performance of services as set forth in Section No. 1 of this Agreement.

GRANTEE's reimbursement for services set forth in Section No. 1 of this Agreement shall be in accordance with the terms and conditions outlined in the BUDGET chart located in Section No. 3 of this Agreement (above), as well as in accordance with the Program performance requirements. The YVCOG reserves the right to revise this amount in any manner which YVCOG may deem appropriate, to account for any future fiscal limitations affecting the YVCOG.

**SECTION NO. 5: NOTICES**

A. Notices required by this Agreement shall be in writing and delivered via mail (postage prepaid), commercial courier, or personal delivery or sent by facsimile or other electronic means. Any notice delivered or sent as afore said shall be effective on the date of delivery. All notices and other written communications under this Agreement shall be addressed to the individuals in the capacities indicated below, unless otherwise modified by subsequent written notice between the YVCOG and GRANTEE.

B. Communication and details concerning this Agreement shall be directed to the Agreement representatives as identified on the FACE SHEET.

**SECTION NO. 6: SPECIAL CONDITIONS**

GRANTEE shall participate in the Yakima County Coordinated Entry Assessment program for services provided under this Agreement, as applicable. The GRANTEE is responsible for designating a staff person who shall attend bi-monthly Coordinated Entry meetings and participate in the planning for future coordinated service efforts.

The GRANTEE shall employ a progressive engagement approach if the GRANTEE will provide rental assistance under this Agreement.

The GRANTEE shall send essential staff to all mandatory YVCOG trainings and information meetings.

The GRANTEE is responsible for re-evaluating the program participant's eligibility in accordance with the Guidelines for Homeless Housing and Assistance Fund (HHAF) and the Guidelines for the Consolidated Homeless Grant (CHG).

**Specific to Project:** Clients served with HEN funding must be HEN certified through the Department of Social and Health Services. This also includes ABD clients per CHG Guidelines.

## **SECTION NO. 7: GENERAL CONDITIONS**

### **A. DOCUMENTATION AND RECORD KEEPING**

#### **1) Records to be Maintained**

The GRANTEE shall maintain all records pertinent to the activities to be funded under this Agreement. Such records shall include and show compliance with the following, but not be limited to:

- a. Records documenting homeless status, or at risk of homeless status;
- b. Records documenting reasonable belief of imminent threat of harm;
- c. Records documenting annual income;
- d. Program participant records, housing standards and services provided;
- e. Conflict of interest and confidentiality requirements;
- f. Records documenting compliance with housing standards and Fair Housing; and
- g. Other records necessary to properly and thoroughly document compliance.

#### **2) Retention**

The GRANTEE shall retain all financial records, supporting documents, statistical records, and all other records pertinent to this Agreement for a period of six (6) years. The retention period begins following the date of final payment. Notwithstanding the above, if there is litigation, claims, audits, negotiations or other actions that involve any of the records cited and have commenced before the expiration of the six-year period, then such records must be retained until completion of the actions and resolution of all issues, or the expiration of the six-year period, whichever occurs later.

#### **3) Client Data**

The GRANTEE shall maintain client data demonstrating client eligibility for services provided. Such data shall include, but not be limited to: ***client name, address, income level or other basis for determining eligibility, and description of service provided.*** Such information shall be made available to YVCOG monitors or their designees for review upon request.

#### **4) Disclosure**

- a. "Confidential Information" as used in this section includes:
  - i. All material provided to the GRANTEE by YVCOG that is designated as "confidential" by YVCOG;
  - ii. All material produced by the GRANTEE that is designated as "confidential" by YVCOG; and
  - iii. All personal information in the possession of the GRANTEE that may not be disclosed under state or Federal law. "Personal information" includes but is not limited to: information related to a person's name, health, finances, education, business, use of government services, addresses, telephone numbers, social security number, driver's license number and other

identifying numbers, and "Protected Health Information" (PHI) under the Federal Health Insurance Portability and Accountability Act of 1996 (HIPAA).

- b. The GRANTEE shall comply with all state and Federal laws related to the use, sharing, transfer, sale, or disclosure of Confidential Information. The GRANTEE shall use Confidential Information solely for the purposes of this Grant and shall not use, share, transfer, sell or disclose any Confidential Information to any third party, except with the prior written consent of YVCOG or as may be required by law. The GRANTEE shall take all necessary steps to assure that Confidential Information is safeguarded to prevent unauthorized use, sharing, transfer, sale or disclosure of Confidential Information or violation of any state or Federal laws related thereto. Upon request, the GRANTEE shall provide YVCOG with its policies and procedures on confidentiality. YVCOG may require changes to such policies and procedures as they apply to this Agreement, whenever YVCOG reasonably determines that changes are necessary to prevent unauthorized disclosures. The GRANTEE shall make the changes within the time period specified by YVCOG. Upon request, the GRANTEE shall immediately return to YVCOG any Confidential Information that YVCOG reasonably determines has not been adequately protected by the GRANTEE against unauthorized disclosure.
- c. **Unauthorized Use or Disclosure.** The GRANTEE shall notify YVCOG within five (5) working days of any unauthorized use or disclosure of any Confidential Information, and shall take necessary steps to mitigate the harmful effects of such use or disclosure.

**B. "INDEPENDENT CONTRACTOR"**

Nothing contained in this Agreement is intended to, or shall be construed in any manner, as creating or establishing the relationship of employer/employee between the PARTIES. The GRANTEE shall, at all times, remain an "independent contractor" with respect to the services performed under this Agreement. The YVCOG shall be exempt from payment of all Unemployment Compensation, FICA, retirement, life and/or medical insurance and Workers' Compensation Insurance, as the GRANTEE is an independent contractor, and thus GRANTEE is solely responsible.

**C. HOLD HARMLESS.**

The GRANTEE shall hold harmless, defend and indemnify the YVCOG from any and all claims, actions, suits, charges and judgments whatsoever that arise out of the GRANTEE's performance or nonperformance of the services or subject matter called for in this Agreement. The Washington State Department of Commerce (DOC) and the State of Washington are not liable for claims or damages arising from GRANTEE's performance or nonperformance of this Agreement.

**D. WORKERS' COMPENSATION.**

The GRANTEE shall provide statutorily sufficient Workers' Compensation Insurance coverage for all subject employees involved in the performance of this Agreement.

**E. INSURANCE AND BONDING.**

During the term of the Agreement, the GRANTEE shall maintain in force at its own expense, the following types and amounts of insurance:

- 1) General Liability Insurance on an occurrence basis with a combined single limit of not less than \$1,000,000 each occurrence for Bodily Injury and Property Damage. Supplemental umbrella insurance coverage combined with the General Liability Insurance of not less than \$1,000,000 each occurrence for Bodily Injury and Property Damage is also acceptable. It shall provide that the YVCOG, its agents, officers and employees

- are Additional Insureds, but only with respect to the GRANTEE's services to be provided under this Agreement; and
- 2) Automobile Liability Insurance with a combined single limit, or the equivalent of not less than \$1,000,000 each accident for Bodily Injury and Property Damage, including coverage for owned, hired or non-owned vehicles.

There shall be no cancellation, material change, reduction of limits or intent not to renew the insurance coverage(s) without thirty (30) days written notice from the GRANTEE or its insurer(s) to the YVCOG. As evidence of the insurance coverages required by this Agreement, the GRANTEE shall furnish an acceptable insurance certificate to the YVCOG at the time the GRANTEE returns the signed Agreement.

**F. AMENDMENTS/MODIFICATION.**

The YVCOG or GRANTEE may amend this Agreement at any time, provided that such amendments make specific reference to this Agreement, and are executed with the same formality as this Agreement, in writing and signed by a duly authorized representative of each PARTY. Such amendments shall not invalidate this Agreement, nor relieve, or release the PARTIES from obligations under this Agreement. **All amendments to the budget must be requested in writing by the GRANTEE, and shall be submitted to the YVCOG's Contract Representative (as noted on the Face Sheet). If approved, the YVCOG will notify the GRANTEE in writing.** Budgeted amounts shall not be shifted between categories or Programs without written approval by the YVCOG, and any costs for completing the Program/activities over and above the amount awarded by the YVCOG shall be the sole financial responsibility of the GRANTEE.

The YVCOG may, in its discretion, amend this Agreement to conform with Federal, state or local governmental guidelines, policies and available funding amounts, or for other reasons. If such amendments result in a change in the funding, the scope of services, or schedule of the Program/ activities to be undertaken as part of this Agreement, such modifications will be incorporated only by written amendment signed by both PARTIES.

**G. SUSPENSION OR TERMINATION.**

The YVCOG may suspend or terminate this Agreement if the GRANTEE materially fails to comply with any terms of this Agreement, which include (but are not limited to) the following:

- a. Failure to comply with any of the rules, regulations or provisions referred to herein, or such statutes, regulations, executive orders, and policies or directives as may become applicable at any time; and
- b. Failure, for any reason, of the GRANTEE to fulfill in a timely and proper manner its obligations under this Agreement; and
- c. Ineffective or improper use of funds provided under this Agreement; and/or
- d. Submission by the GRANTEE to the YVCOG reports that are incorrect or incomplete in any material respect.

**H. REPORTING AND PAYMENT PROCEDURES.**

**1) Indirect Costs**

A total of seven percent (7%) for administrative (indirect) costs is allowable for HEN Rental Assistance projects that align with the Consolidated Homeless Grant Guidelines issued by the Washington State Department of Commerce. The seven percent is split between the Lead Grantee (YVCOG) and GRANTEE (YNHS).

**2) Payment Procedures**

The YVCOG shall reimburse the GRANTEE only for actual incurred costs upon presentation of accurate and complete reimbursement forms as provided by the YVCOG and approved by YVCOG staff. Only those

allowable costs directly related to this Agreement shall be paid. The amount of each request must be limited to the amount needed for reimbursement of eligible costs.

Requests for reimbursement by GRANTEE shall be submitted no more than once per month on or before the 10th of each month for the previous month's expenditures, using the invoice forms provided by YVCOG staff. For expenses incurred during the month of June, the reimbursement request shall be submitted on or before the 8th of July. In conjunction with each reimbursement request, GRANTEE shall certify that services to be performed under this Agreement do not duplicate any services to be charged against any other grant, sub-grant or other founding source. **GRANTEE shall submit reimbursement requests to the YVCOG's Contract Representative designated on the Face Sheet of this Agreement.**

Invoices must be submitted with appropriate supporting documentation, including copies of receipts, as well as invoices and time and effort tracking as directed by the YVCOG's Contract Representative designated on the Face Sheet of this Agreement.

Payment will be made within thirty (30) days after receipt of the GRANTEE's complete reimbursement request, except as provided by state law. If the YVCOG objects to all or any portion of the invoice, it shall notify the GRANTEE and reserves the right to only pay that portion of the invoice not in dispute. In that event, the PARTIES shall immediately make every effort to settle the disputed amount.

In the event that the YVCOG determines any funds were expended by the GRANTEE for unauthorized or ineligible purposes, or the expenditures constitute disallowed costs in any other way, the YVCOG may order repayment of the same. The GRANTEE shall remit the disallowed amount to the YVCOG within thirty (30) days of written notice of the disallowance.

- a. The GRANTEE agrees that funds determined by the YVCOG to be surplus upon completion of the Agreement will be subject to cancellation by the YVCOG;
- b. The YVCOG shall be relieved of any obligation for payments if funds allocated to the YVCOG cease to be available for any cause other than misfeasance of the YVCOG itself; and
- c. The YVCOG reserves the right to withhold payments pending timely delivery of Program reports or documents as may be required under this Agreement.

### 3) Homeless Management Information System (HMIS)

The GRANTEE shall enter data into the YVCOG Homeless Management Information System (HMIS) for every client served under this Agreement in accordance with HUD/HMIS Data Standards. Client records shall be submitted and updated, as required, **no less frequently than monthly on or before the 5th day of each month**. HMIS required data elements are determined by the funder.

GRANTEE shall submit a Monthly Quantitative Data Report with monthly reimbursement requests, on or before the 10<sup>th</sup> day of each month. The report must contain the names of the projects for which data has been entered and must include a statement for each project verifying that the data is both complete and accurate. All issues preventing accurate and complete data submissions in the HMIS shall be communicated through the HMIS support ticket system.

GRANTEE shall utilize the HMIS housing inventory tool to manage the occupancy of units and update unit information as occupancy, or housing inventory changes. All unit information shall be updated within forty-eight (48) hours of an occupancy change. GRANTEE staff that are responsible for maintaining and/or updating the housing inventory shall attend offered training on the use and operation of the HMIS-based housing tool and will respond promptly to questions regarding housing



inventory posed by the YVCOG. Guidance regarding the information needed to accurately account for housing inventory for the annual submission of the Housing Inventory Count Report and for local planning purposes can be found in HUD Notice CPD-16-060, pp. 5-17 as incorporated herein by reference.

The GRANTEE shall ensure that all applicable staff are fully trained to operate in the HMIS and the Service Prioritization Decision Assistant Tool (SPDAT) and Vulnerability Index – Service Prioritization Decision Assistant Tool (VI-SPDAT) prior to using these systems. GRANTEES providing permanent supportive housing and transitional housing programs will complete a SPDAT on all program participants at program entry, program exit, and if applicable, annually.

YVCOG HMIS staff will post the most current versions of all applicable documents, reports, and operational guidelines to [www.yvcog.org](http://www.yvcog.org). Communications regarding updates to the website will be distributed via e-mail to current HMIS. GRANTEE will submit questions regarding participation in the HMIS, including data collection responsibilities, via the support request tool in the HMIS.

#### 4) Other Reporting Requirements

GRANTEE shall submit data required for the Annual Homeless Assessment Report, Commerce Annual Report, Housing Inventory Count, the Annual Point-in-Time Count, and the System Performance Measures Report as specified by the YVCOG.

#### I. CONTRACT MANAGEMENT STANDARDS.

The GRANTEE shall maintain accurate records to account for its expenditures and program performance. The YVCOG has the right to monitor and audit the finances of the GRANTEE to ensure actual expenditures remain consistent with the spirit and intent of this Agreement. The YVCOG designee may inspect and audit all records and other materials and the GRANTEE shall make such available upon request.

#### J. INTERNAL AUDITING CONTROL.

The GRANTEE shall establish and maintain a system of internal accounting control which complies with applicable Generally Accepted Accounting Principles (GAAP). All GRANTEE records with respect to any matters covered by this Agreement shall be made available to the YVCOG, or other authorized officials, at any time during normal business hours, as often as deemed necessary, to audit, examine, and make excerpts or transcripts of all relevant data.

If this Agreement is funded by Federal sources as identified on the FACE SHEET, the GRANTEE shall comply with Federal audit requirements for agencies who expend in excess of \$750,000 of federal funds. The YVCOG reserves the right to require special procedures which are more limited in scope than a full audit for those agencies expending less than \$750,000 in federal funds.

The GRANTEE must send a copy of its audit report, corrective action plan for any audit finding(s), and Management Letter to the YVCOG's Contract Representative, designated on the Face Sheet of this Agreement within the earlier of thirty (30) days after receipt of the auditor's report, or no later than nine (9) months after the end of the audit period. Corrective action plans are to be submitted for all findings and Management Letters, not only those related to funding received from the YVCOG.

The GRANTEE that expends less than \$750,000 in a fiscal year in federal funds from all sources shall submit a copy of the GRANTEE's most recent Audited Financial Statement to the YVCOG's Contract Representative, designated on the Face Sheet of this Agreement. The GRANTEE that does not receive a financial audit shall

submit financial statements within ninety (90) calendar days of GRANTEE's fiscal year end to the YVCOG's Contract Representative by mail to the address listed above, or to [homeless@YVCOG.org](mailto:homeless@YVCOG.org).

The GRANTEE is responsible for any audit expenses incurred by its own organization or that of its Subcontractors and the YVCOG reserves the right to recover from the GRANTEE all disallowed costs resulting from the audit.

Failure of the GRANTEE to comply with the audit requirements will constitute a violation of this Agreement and may result in the withholding of future payments.

**K. NONDISCRIMINATION.**

No individual shall be excluded from participation in, denied the benefit of, subjected to discrimination under, or denied employment in the administration of or in connection with this Agreement because of age, sex, race, color, religion, creed, marital status, familial status, sexual orientation, including gender expression or gender identity, national origin, honorably discharged veteran or military status, the presence of any sensory, mental or physical disability, or use of a service animal by a person with disabilities. The GRANTEE agrees to comply with, and to require that all subcontractors comply with, Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act, as applicable to the GRANTEE.

Discrimination shall not include GRANTEE's selection of certain individuals to serve as Board members or managers on the basis of membership in a protected class provided that the selection is based on a bona fide occupational qualification.

**L. COMPLIANCE WITH LAWS.**

Each party shall comply with all applicable federal, state and local laws, regulations, and Executive Orders applicable to the subject matter of this Agreement, which are incorporated by reference into this Agreement.

**M. ASSIGNMENTS.**

This Agreement is binding on the parties and their heirs, successors, and assigns. The GRANTEE may not assign, transfer or subcontract its interest, in whole or in part, without the prior written consent of the authorizing official for the YVCOG of Spokane.

**N. NON-WAIVER.**

No delay or waiver by either party to exercise any contractual right shall be considered as a waiver of such right or any other right currently or in the future.

**SECTION NO. 8: SEVERABILITY**

If any provision of this Agreement is held invalid, the remainder of the Agreement shall not be affected thereby and all other parts of this Agreement shall nevertheless remain in full force and effect.

**SECTION NO. 9: SECTION HEADINGS AND SUBHEADINGS**

The section headings and subheadings contained in this Agreement are included for convenience only and shall not limit or otherwise affect the terms of this Agreement.

**SECTION NO. 10: ENTIRE AGREEMENT**

This Agreement constitutes the entire agreement between the YVCOG and the GRANTEE for the use of funds received under this Agreement, and it supersedes all prior or contemporaneous communications and

proposals, whether electronic, oral, or written between the YVCOG and the GRANTEE with respect to the subject matter of this Agreement.

**SECTION NO.11: ANTI-KICKBACK**

No officer or employee of the YVCOG, having the power or duty to perform an official act or action related to this Agreement shall have or acquire any interest in the Agreement, or have solicited, accepted or granted a present or future gift, favor, service or other thing of value from or to any person involved in the Agreement.

**SECTION NO.12: CONSTRUAL**

The GRANTEE acknowledges receipt of a copy of the Agreement documents and agrees to comply with them. The silence or omission in the Agreement documents concerning any detail required for the proper execution and completion of the performance means that only the best general practice is to prevail, and that only material and workmanship of the best quality are to be used. This Agreement shall be construed neither in favor of, nor against either party, and is intended to benefit only the Parties to this Agreement, there are no third-party beneficiaries.

**SECTION NO.13: RELIGIOUS ACTIVITIES**

The GRANTEE acknowledges no portion of the public funds shall be appropriated for or applied to any religious activity or essentially religious endeavors, including but not limited to religious worship, exercise or instruction.

The GRANTEE acknowledges that government-paid staff is prohibited from conducting religious activities during their on-duty hours.

ALL participation in religious activities by clients must be purely voluntary. Religious activities should be conducted in a place and in a manner that allows clients to opt in (such as going to a room or space separate from the main facility) and that does not stigmatize those who elect not to participate.

No homeless services provided by GRANTEE shall be denied due to person's religious affiliation or lack thereof.

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# SCOPE OF WORK



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YV Conference of Governments  
Homeless and Housing Program  
**YVCOG HP RFP 2018-2020**  
4/9/2018 deadline

**Yakima Neighborhood Health Services**  
**Yakima Neighborhood Health Services - HEN**

**USD\$ 1,273,728.00** Requested

Submitted: 4/9/2018 4:22:02 PM  
(Pacific)

**Project Contact**  
Rhonda Hauff  
[rhonda.hauff@ynhs.org](mailto:rhonda.hauff@ynhs.org)  
Tel: (509) 574-5550

**Additional Contacts**  
*none entered*

**Yakima Neighborhood Health Services**

12 South 8th Street, PO  
Box 2605  
PO Box 2605  
Yakima, WA 98907  
United States

**CEO**  
Anita Monoian  
[anita.monoian@ynhs.org](mailto:anita.monoian@ynhs.org)

Telephone 5095745552  
Fax 5095745564  
Web [www.ynhs.org](http://www.ynhs.org)

**Application Questions**

**PROJECT NARRATIVE**

**1. PROJECT SUMMARY: Provide a brief description of the proposed project. Describe how the project is aligned with the goals in the Yakima County 5-Year Plan.**

*The Yakima County 5-Year Plan can be found in the Library tab.*

The YNHS Housing and Essential Needs (HEN) project provides access to essential needs items and potential housing assistance for low-income adults who are unable to work for at least 90 days due to a physical or mental incapacity and are ineligible for Aged, Blind, or Disabled (ABD) cash assistance. This project is in partnership with the Washington State Department of Social and Health Services.

- Limited Rent and Utility Assistance
- Personal health and hygiene items
- Transportation assistance

The Yakima Neighborhood Health Services (YNHS) HEN program utilizes the Housing First model. The National Alliance to End Homelessness defines Housing First as a homeless assistance approach that prioritizes providing people experiencing homelessness with permanent housing as quickly as possible – and then providing voluntary supportive services as needed. This approach prioritizes client choice in both housing selection and in-service participation. Housing First and Rapid Rehousing (RRH) has demonstrated success by helping households exit homelessness and not return to shelter. HUD released the evaluation of the first and second years of the HPRP program, finding nearly 85% of RRH program participants exited to permanent housing. Further evidence was provided by the Short-Term Impact Report conducted in 2015 with the following findings in regards to Housing First:

- Families that enrolled in a RRH program exited shelter in an average of 2 to 3.2 months faster than those that were referred to RRH but did not enroll.
- 77% of families that enrolled in RRH did not return to shelter.
- Families referred to RRH had incomes 10% higher than those referred to usual care. RRH also led to improvements in food security relative to usual care.
- 5 families can be rapidly re-housed (\$6,578 per family) for what it costs to house one family in transitional housing (\$32,557 per family).

The YNHS HEN Program request is based on last year's actuals and includes \$480,200 a year for rental assistance, \$10,000 a year for Essential Needs, \$93,000 a year for 1.5 FTE Case Managers to provide supportive services, and \$12,000 a year for transportation assistance in the form of bus passes. In addition to housing costs and rental assistance, this project also provides case management services which support housing stability and self-sufficiency. We anticipate most of these residents will need multiple contacts each week as they transition from the streets to individual units. Case Management also includes a complete assessment of functional status, and identification of support needs, both urgent and long term, prioritizing safety and basic needs first. Additional support includes health interventions (primary care, including mental health and chemical dependency), referrals, and Tenancy supports, providing guidance to residents on apartment maintenance, budgeting, community living, landlord relations, etc. Case managers will also conduct Weekly inspections of each resident's unit to identify physical repairs / updates needed. Additional funds are for a Landlord Stabilization fund for repairs and maintenance of unusual wear and tear to the leased units.

This project addresses the following barriers identified in the Yakima County's 5-Year Homeless Plan (5-Year Plan): Housing First/Harm Reduction housing (for chronically unsheltered and other high-needs populations) and Additional units of Permanent Supportive Housing. Additionally, these projects also address Goal 1 of the Plan: Make homelessness brief and rare (by providing RRH and accompanying case management services for all non-chronically homeless households). Alignment with the Action Plan includes:

- Goal 4: Create additional RRH options to provide a transition from homeless shelter to more permanent housing
  - o 4.1 Work with landlords to gain acceptance to participate in this program with existing housing
  - o 4.3 Work with the owners of existing motels, single room occupancy and other existing structures

- o 4.4 Provide funding for case management related to the human service needs of those in the RRH programs
  - Goal 5: Expand Permanent Supportive Housing options and prioritize services and housing for chronic homeless families and individuals using Coordinated Entry
- o 5.1 Promote Housing First as a model of care. We encourage providers to obtain Housing First Certification through CSH.

**2. TARGET POPULATION: Describe in detail the target population this project will serve. Include agency's experience working with this particular population and knowledge/understanding of this populations' unique service needs.**

*Please indicate how serving this population aligns with the 5-Year Plan.*

An estimated 317 individuals a year will be served by the HEN Program which is focused on assisting individuals literally homeless or at-risk of being homeless with housing assistance. This project serves chronically homeless individuals and households as well as those with disabilities and special needs population. Needs met include housing, case management, utility deposits, security deposits, application fees to landlords, hotel/motel vouchers while waiting for vouchers, and supportive services. Last year, this program served 327 households and 331 individuals.

This project addresses the following target populations identified in the Yakima County's 5-Year Homeless Plan (5-Year Plan): Housing First/Harm Reduction housing (for chronically unsheltered and other high-needs populations) and Additional units of Permanent Supportive Housing. Additionally, these projects also address Goal 1 of the Plan: Make homelessness brief and rare (by providing RRH and accompanying case management services for all non-chronically homeless households).

Yakima Neighborhood Health Services (YNHS) has extensive experience working with this particular population. Founded in 1975, YNHS began providing health services to the homeless in 2005 when Health Care for the Homeless funding was first received, and has grown to become the largest provider of homeless services in Yakima county. They currently provide outreach and basic needs assistance, medical respite care, and permanent supportive housing. YNHS is a community health center operating seven clinics located throughout the county. They provide integrated medical, dental, behavioral health and substance use services to the low-income residents of Yakima County. To ensure access for the homeless, YNHS operates a medical and dental clinic located at Triumph Treatment Services in the downtown area. YNHS also operates a clinic located at Comprehensive Healthcare, which serves the chronically mentally ill.

Yakima Neighborhood Health Services has staff trained in Trauma Informed Care as well as various staff trained to respond to behavioral and mental health needs as indicated. Nursing Case managers are also trained to provide services to those with disabilities and other identified special needs.

**3. SERVICES/ACTIVITIES: Describe the services/activities proposed in a specific and detailed manner. Include a description of how the services/activities will be implemented and the frequency/duration of services.**

*Please indicate how the proposed services align with the 5-Year Plan.*

HEN support services include 1) a complete assessment of functional status, and identification of

support needs, both urgent and long term, prioritizing safety and basic needs first; 2) Support for health interventions (primary care, including mental health and chemical dependency) and referrals; 3) Tenancy supports, providing guidance to residents on apartment maintenance, budgeting, community living, landlord relations, etc.; 4) Weekly inspections of each resident's apartment to identify physical repairs / updates needed; and 5) Case management services to support housing stability and self-sufficiency. We anticipate most of these residents will need multiple contacts each week as they transition from the streets to individual units.

In addition to services provided by HEN, YNHS has adopted the Screening, Brief Intervention, and Referral for Treatment (SBIRT) approach and screening to identify those with SUDs or CODs. If the SBIRT screening indicates drug use within the past year additional screening using the Drug Abuse Screening Test (DAST) will be administered. Those whose screening indicates little or no risky behavior will not be included in this program but will continue to receive all other services available to the homeless. With further engagement over time, if it appears that risky behavior is present, the client will be re-screened and may become eligible for the program at that time. Those whose scores indicate moderate risky behaviors will be referred to the behavioral health staff at YNHS to develop an appropriate treatment plan for brief intervention and treatment. Our staff includes masters trained behavioral health specialists, a psychiatric Nurse Practitioner, and a psychologist. Those persons with high scores will be referred to one of our partner organizations for further diagnostic assessment, development of a treatment plan, and more intensive, long term specialty treatment. Comprehensive Health Services will provide Detoxification services and Triumph Treatment Services will provide residential treatment of 90-days or less. Both will also provide more intensive integrated specialty mental health and substance use disorder outpatient services. Third party payors, including Medicaid, will be billed for these services by each agency. YNHS will reimburse at Medicaid rates for services provided to uninsured clients.

The frequency and duration of services are based on the individual's identified need. Specific services, align with the following goals in the 5-year plan:

- Goal 4: Create additional RRH options to provide a transition from homeless shelter to more permanent housing
  - o 4.1 Work with landlords to gain acceptance to participate in this program with existing housing
  - o 4.3 Work with the owners of existing motels, single room occupancy and other existing structures
  - o 4.4 Provide funding for case management related to the human service needs of those in the RRH programs
- Goal 5: Expand Permanent Supportive Housing options and prioritize services and housing for chronic homeless families and individuals using Coordinated Entry
  - o 5.1 Promote Housing First as a model of care. We encourage providers to obtain Housing First Certification through CSH.

**4. LOCATION: In what City or Cities will your project be located? Describe how the services will be available and accessible.**

*Is this location near a public transit line and/or will your services include client transportation, if necessary.*

Project and services are located in Yakima and Sunnyside. The Yakima location is near a public transit line though YNHS provides coordination or provision of transportation as needed to medical appointments, occupational and/or physical therapy. Our Sunnyside offices are



accessible via the Community Connector, as well as YNHS-provided transportation for individuals with other barriers.

**5. LINK TO NEED: Describe how the proposed services/activities, including the location, meet the needs of the target population and fill any gaps in services. How do the proposed services meet the need in the community without duplicating efforts?**

*Indicate whether the service delivery model to be used is best practice, and provide detailed information to support that the project design is: a) evidence based, or b) introduces an innovation that improves the services provided.*

Homelessness, or the threat of homelessness, is a reality for many living in Yakima County. The Fair Market Rent (FMR) for a two-bedroom apartment is \$814. In order to afford this level of rent and utilities, without paying more than 30% of income on housing, a household must earn \$2,713 monthly or \$32,560 annually. Assuming a 40-hour work week, 52 weeks per year, this level of income translates into a Housing Wage of \$15.65 an hour (National Low-Income Housing Coalition; Out of Reach 2017). In Yakima County, there are an estimated 30,003 Renter Households, who earn an average of \$11.27 an hour. In order to afford a two-bedroom apartment at FMR, they would have to work 1.4 fulltime jobs. Currently, Yakima County has an extremely low vacancy rate which means that landlords can often raise their rates and still find tenants. In 2015, 52.3% of all renter households in Yakima County paid more than 30% of their income towards housing (US Census; American Community Survey 2011-2015). It is almost impossible to secure housing without considerable cash. Move in costs are estimated to be at least \$3,000, including application fees, background and credit checks, security deposits, and first and last month's rent.

The two models that have informed the design of the HEN program are Housing First and Trauma Informed Care in their design of services and activities. These are both evidence-based practices (more rigorously studied than best-practices) and are National models.

- Housing First – The National Alliance to End Homelessness defines Housing First as a homeless assistance approach that prioritizes providing people experiencing homelessness with permanent housing as quickly as possible – and then providing voluntary supportive services as needed. This approach prioritizes client choice in both housing selection and in-service participation. Specific Activities include:
  - o A focus on helping individuals and families access and sustain permanent rental housing as quickly as possible;
  - o A variety of services delivered to promote housing stability and individual well-being on an as-needed and entirely voluntary basis; and
  - o A standard lease agreement to housing – as opposed to mandated therapy or services compliance.
- o While all Housing First programs share these elements, program models vary significantly depending upon the population served. For people who have experienced chronic homelessness, long-term services and support may be needed.
- Trauma Informed Care (TIC) – This Best Practice recognizes life progress at the smallest level, and builds on that progress to achieve greater successes in self-sufficiency and improved health. YNHS uses TIC as it's model for case management and outreach in their work with medically fragile patients, mental health clients, homeless clients, and clients in supportive housing. The Substance Abuse and Mental Health Services Administration (SAMHSA) has identified the Six Key Principles of Trauma Informed Care:

- o Safety - Throughout the organization, staff and the people they serve feel physically and psychologically safe.
- o Trustworthiness and transparency - Organizational operations and decisions are conducted with transparency and the goal of building and maintaining trust among staff, clients, and family members of those receiving services.
- o Peer support and mutual self-help - These are integral to the organizational and service delivery approach and are understood as a key vehicle for building trust, establishing safety, and empowerment.
- o Collaboration and mutuality - There is true partnering and leveling of power differences between staff and clients and among organizational staff from direct care staff to administrators. There is recognition that healing happens in relationships and in the meaningful sharing of power and decision-making. The organization recognizes that everyone has a role to play in a trauma-informed approach. One does not have to be a therapist to be therapeutic.
- o Empowerment, voice, and choice - Throughout the organization and among the clients served, individuals' strengths are recognized, built on, and validated and new skills developed as necessary. The organization aims to strengthen the staff's, clients', and family members' experience of choice and recognize that every person's experience is unique and requires an individualized approach. This includes a belief in resilience and in the ability of individuals, organizations, and communities to heal and promote recovery from trauma. This builds on what clients, staff, and communities have to offer, rather than responding to perceived deficits.
- o Cultural, historical, and gender issues - The organization actively moves past cultural stereotypes and biases (e.g., based on race, ethnicity, sexual orientation, age, geography), offers gender responsive services, leverages the healing value of traditional cultural connections, and recognizes and addresses historical trauma.

**6. ACCESSABILITY: Describe in detail how the proposed project will be accessed by the targeted population.**

*How will this project coordinate with the Coordinated Entry System?*

YNHS will continue to use the current outreach approaches being utilized in the form of Street Outreach program, Depot Services, health care for the homeless services, and the no wrong door approach. This will be in addition to intake and assessment in order to identify service and housing needs and provide a link to the appropriate level of both as indicated. YNHS is also increasing outreach to private landlords.

The intended audience for this outreach is homeless individuals and families as well as private landlords to aid in housing placement.

YNHS is an access point for coordinated entry, and as a result, works with all agencies who are participating in coordinated entry to identify the most vulnerable in the community in order to prioritize them for housing. A Coordinated Entry/Eligibility Specialist (CE/ES) assists homeless clients with applications for benefits including health insurance through Medicaid, Medicare, or the exchange, TANF, SSI/SSDI, TANF, SNAP, etc. Very often the homeless need assistance obtaining documents to qualify for insurance or benefits. The CE/ES assists with obtaining birth certificates, government issued IDs, marriage certificates, divorce decrees, a mailing address, or other necessary documents. YNHS has a grant from the United Way that pays the fees and postage costs for obtaining these documents.

Eligibility for a referral to the HEN program is determined by DSHS. After the initial referral, individuals have eligibility and risk determined through participation through the Coordinated Entry system which includes administration of the Vulnerability Index (VI-SPDAT) to prioritize

services (highest need receives top priority). The following methods are utilized to determine and document eligibility based on their current circumstances:

- Street (Those who are permanently camping; do not have a home; those who state they live on the street or in their cars; those living in abandoned buildings or other structures not meant for human habitation)
  - o Signed and dated statements validating situation on letterhead from outreach workers and/or organizations that assisted the person in the recent past OR
  - o Written verification signed and dated on letterhead from referring social service organization or outreach worker providing information regarding where the person has been residing OR
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.
- Literally Homeless (Continually Homeless 1 Year or 4 Episodes in 3 Years that add up to 1 year):
  - o Verification signed and dated on shelter letterhead.
  - o Shelter's bed-night roster.
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.
- From Transitional Housing:
  - o Written verification from Transitional Housing provider, showing date client entered transitional housing and verifying client was previously homeless.
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.
- Institutions / Treatment Centers: (must have been homeless prior to being institutionalized):
  - o Written, signed and dated verification on letterhead from institution's staff that participant is being discharged without housing and lacks resources to obtain housing.
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.

**7. HOUSING SEARCH AND STABILIZATION: For Rapid Rehousing/Rental Assistance Projects ONLY. Describe the agency's experience in working with area landlords and/or property managers and detail the project's planned liaison efforts.**

*Describe your agency's approach to maintaining strong relationships with landlords and providing tenants with knowledge of their responsibilities as a tenant.*

This is not a Rapid Rehousing/Rental Assistance project.

**8. COMPLEMENTARY SERVICES and COORDINATION: Describe other services, projects, and agencies that will provide services or resources to project participants that help meet needs and promote movement toward permanent housing.**

*Describe in detail any formal agreements or history of partnerships (i.e. education, employment, life skills, mental health, substance abuse) that your agency has with partnering agencies and UPLOAD signed MOU's/agreements in the Documents Tab.*

YNHS collaborates with many agencies in most programs and projects including, but not limited to; Yakima Housing Authority, private landlords, etc. for housing needs. For support services, YNHS rely on the expertise of Triumph Treatment Services and the YWCA of Yakima for clients

with Chemical Dependency and Domestic Violence issues. YNHS also collaborates with the workforce, housing, and transportation systems to make employment an essential component of their supportive housing programs and projects.

YNHS is an access point for coordinated entry, and as a result, works with all agencies who are participating in coordinated entry to identify the most vulnerable in the community in order to prioritize them for housing.

Additionally, YNHS has been an early adopter of HMIS data and processes and continues to promote the shared enterprise of a county-wide HMIS database. Yakima County HMIS providers share one database so they can share and see what services homeless residents in Yakima County are receiving, and are able to coordinate services among the providers.

Letters of support from the Homeless Network of Yakima County, Rod's House, and Union Gospel Mission are attached.

**9. PROJECT OUTPUTS: The overall goal of this RFP is to prioritize unsheltered, rapidly move households into permanent housing, and reduce the time spent homeless and on the streets or in shelters. The next FOUR (4) questions address projected output.**

*Will your project have measurable outputs?*

- Yes
- No
- Other:

**10. A) PERSONS SERVED: Indicate number of projected unduplicated persons and households to be assisted for a 12 month program period. Unduplicated means that each person/household served by the project is counted only once during the program period.**

*Disregard Total at the bottom.*

317	Unduplicated Persons (7/1/18 - 6/30/19)
317	Unduplicated Households (7/1/18 - 6/30/19)
634.00	<b>TOTAL</b>

**11. B) SERVICE UNITS: Identify and describe THREE (3) service units to be provided. (Examples: number of outreach contacts, emergency shelter bed nights, housing stability service hours, vouchers, etc.)**

*For each service unit, indicate total number of service units to be provided in a 12-month program period. Identify how you track and monitor clients and services provided; be specific.*

- Service 1 – HEN Certified Housing: 58 individuals a year will be housed and assisted with rent and move-in costs
- Service 2 – Housing Stability: 58 Individuals a year will be supported will supportive services
- Service 3 – Essential Needs and Transportation: 271 individuals served a year with identified needs to ensure housing stability and homeless prevention

All intake and assessment data is entered into HMIS system within 24 hours. HMIS is the primary tool for tracking and monitoring clients and services provided.

**12. C) EMERGENCY SHELTER & TRANSITIONAL HOUSING PROJECTS ONLY: How many units (or beds) are in your program and what percent of utilization do you anticipate:**

*Disregard Total at the bottom.*

	N/A # of Units
	N/A # of Beds
	N/A % Utilization Rate
	<b>0.00 TOTAL</b>

**13. D) POTENTIAL BARRIERS: Describe any potential barriers to achieving the identified output(s) and the strategy for overcoming these barriers in order to meet the proposed performance targets.**

The greatest barrier to meeting the suggested performance target that the average length of time between enrollment and move-in of 14 days or less is the lack of permanent housing options. 2017 Point in Time identified a 25% decrease in Permanent Supportive Housing (PSH) and current vacancy rate of fair market housing is less than 1%. Our strategy for address the last of permanent housing exit options is maintaining relationships with local landlords and working with the Homeless Network of Yakima County's Affordable Housing Committee to address the lack of affordable housing.

**14. Please select your proposed project type for this application. Separate applications must be done for each project your agency will apply for.**

*Answer ONLY the questions below that pertain to your project type; type N/A in questions that do not pertain.*

- Coordinated Entry Services
- Emergency Shelter (DV, Youth, 24-hour, overnight only)
- Winter Weather Hotel/Motel Vouchers
- Outreach Services
- Rapid Rehousing (RRH) / Rental Assistance (RA)
- HEN Rental Assistance
- TANF Rental Assistance
- Capital Improvement

**15. COORDINATED ENTRY SERVICES: Describe your agency's process for completing the CE Intake Assessment and ensuring the client gets prioritized appropriately. Indicate number of estimated assessments your agency is likely to complete per month.**

*Describe any potential barriers this project may encounter and the strategy for overcoming these barriers.*

This is not a Coordinated Entry project.

**16. EMERGENCY SHELTER: Emergency Shelter Projects have the following performance targets: at least 60% of clients exit to permanent housing and an average length of stay of 20 days. Describe your action plan to achieve these targets.**

*Describe any potential barriers to achieving the identified outcomes and the strategy for overcoming these barriers.*

This is not an Emergency Shelter Project.

**17. RAPID REHOUSING (RRH)/RENTAL ASSISTANCE (RA) - Describe your agency's process for assisting clients in obtaining necessary identification, disability, and homeless verification documentation to obtain housing assistance.**

*Describe any potential barriers this project may encounter and the strategy for overcoming these barriers.*

This is not a Rapid Rehousing/ Rental Assistance project - process for HEN certified clients included:

All HEN Clients are referred by the Washington State Department of Health. Individuals have eligibility and risk determined through participation through the Coordinated Entry system which includes administration of the Vulnerability Index (VI-SPDAT) to prioritize services (highest need receives top priority). The following methods are utilized to determine and document eligibility based on their current circumstances – the case manager assists clients in obtaining the necessary documentation:

- Street (Those who are permanently camping; do not have a home; those who state they live on the street or in their cars; those living in abandoned buildings or other structures not meant for human habitation)
  - o Signed and dated statements validating situation on letterhead from outreach workers and/or organizations that assisted the person in the recent past OR
  - o Written verification signed and dated on letterhead from referring social service organization or outreach worker providing information regarding where the person has been residing OR
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.
- Literally Homeless (Continually Homeless 1 Year or 4 Episodes in 3 Years that add up to 1 year):
  - o Verification signed and dated on shelter letterhead.
  - o Shelter's bed-night roster.
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.
- From Transitional Housing:
  - o Written verification from Transitional Housing provider, showing date client entered transitional housing and verifying client was previously homeless.
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.
- Institutions / Treatment Centers: (must have been homeless prior to being institutionalized):
  - o Written, signed and dated verification on letterhead from institution's staff that participant is being discharged without housing and lacks resources to obtain housing.
  - o Verification from Homeless Network member known by YNHS staff with first-hand knowledge of client situation.
  - o Documentation already verified in Yakima County HMIS System.

**18. RRH: RRH projects have the performance targets of: at least 90% of clients exit to**

**permanent housing, an average length of time from enrollment to move-in of 14 days or less, and less than 5% of clients returning to homelessness within 1 year.**

*Describe your action plan for meeting the identified outcomes and your strategy for overcoming any barriers to meeting the proposed performance targets.*

This is not a Rapid Rehousing/ Rental Assistance project - action plan for HEN certified clients is included:

YNHS's action plan for meeting the performance target of 90% of clients exiting from the program into permanent housing is to enroll them in the program as the project places them into permanent housing.

The strategy for keeping returns to homelessness less than 5% is by providing Housing Stability services through the provision of a case manager. The greatest barrier to meeting the suggested performance target that the average length of time between enrollment and move-in of 14 days or less is the lack of permanent housing options. 2017 Point in Time identified a 25% decrease in Permanent Supportive Housing (PSH) and current vacancy rate of fair market housing is less than 1%. Our strategy for address the last of permanent housing exit options is maintaining relationships with local landlords and working with the Homeless Network of Yakima County's Affordable Housing Committee to address the lack of affordable housing.

**19. RA: TH or PSH: TH projects will only be considered for youth or DV clients. Performance targets for: TH - at least 80% exit to PH and average LOS less than 180 days. PSH - at least 90% retain or exit to PH.**

*Describe your action plan for meeting the identified outcomes and your strategy for overcoming any barriers to meeting the proposed performance targets. Describe your action plan for increasing or maintaining the total income of clients served.*

This is not a Rapid Rehousing/ Rental Assistance project placing clients into TH or PSH

**20. CAPITAL IMPROVEMENT: Please attach a copy of the signed Purchase Agreement, Lease Agreement, Zoning Approval and any other supporting documentation under the Documents tab.**

*Please give a "yes", "no", or "unknown" response for each question below.*

Does your agency own the property or have a contract to purchase or lease the property?

Does the proposed use of project comply with city zoning codes and state regulations?

Will this project require relocating individuals and if so, does your agency intend to comply with the Uniform Relocation Act (URA)? (See Library Tab)

Does the proposed use of this project directly benefit homeless individuals?

Does this proposed project align with the goals outlined in the Yakima County 5-Year Plan? (see Library Tab)

**TOTAL**

**21. CAPITAL IMPROVEMENT: Describe your proposed project in detail including timeline for completion, proposed deliverable, and how it aligns with the 5-year plan.**

This is not a Capital Improvement Project

**22. OUTREACH SERVICES: Describe the anticipated outcomes of your project and what will be the proposed deliverables?**

*Describe your action plan for connecting your target population to a Coordinated Entry Access Point and prioritized for housing or other services.*

This is not an Outreach Services project

**AGENCY CAPACITY AND EXPERIENCE**

**23. AGENCY CAPACITY AND EXPERIENCE: Please provide a brief response to each question below.**

*Please give a "yes", "no", or "unknown" response for each question below*

- Yes Does your agency have experience providing homeless housing and/or services?
- Yes Does your agency have experience managing and accounting for public funding?
- Yes Have you had an audit in the last 24 months?
- No Has your agency received any audit or monitoring findings in the last 3 years? If yes, upload audit in Documents Tab.
- No Has your agency undergone organizational restructuring in the last 24 months?
- No Has your agency experienced turnover in key management positions in the last 24 months pertinent to this project?
- Yes Does your agency maintain policies for minimum qualifications for the staff members who will provide client services. If yes, please attach in Document Tab.
- Yes Does your agency utilize policies, procedures, and best practices to promote fairness and opportunity for all people, particularly people of color and communities that are disproportionately represented among the homeless population?
- Yes Does your agency assure access to underserved communities impacted by homelessness?
- Yes Will your agency provide services to racial and ethnic minorities, immigrants and refugees, individuals with disabilities, LGBTQ, and people with limited English proficiency?
- Yes Does your agency identify specific cultural based needs of populations and use that information to modify engagement and services?
- Yes Does your agency conduct self-assessment of its fair and just practices and cultural competency including both internal and external input?
- Yes Does your agency participate in HMIS currently?
- Yes Does your agency currently participate in the Coordinated Entry System for Yakima?
- 0.00 **TOTAL**



**24. AGENCY COMMUNITY PARTICIPATION/COLLABORATION: Upload any MOUs between partnering agencies in the Documents Tab.**

*Please give a "yes", "no", or "unknown" response for each question below*

<input type="checkbox"/>	Yes	Does your agency participate in local homeless planning committees?
<input type="checkbox"/>	Yes	Is your agency collaborating with partner agencies? Please attach all MOU's.
<input type="text" value="0.00"/>	<b>TOTAL</b>	

**Budget**

<b>CAPITAL IMPROVEMENT PROJECT BUDGET</b>	This Request	Other Federal	Other State/Local	Private or Other	TOTAL
Design & Inspection					USD\$ 0.00
Project Manager/Consultants					USD\$ 0.00
Relocation Costs (if applicable)					USD\$ 0.00
Title Insurance					USD\$ 0.00
Environmental Review					USD\$ 0.00
Permits & Fees					USD\$ 0.00
Land Acquisition					USD\$ 0.00
Site Development & Landscape					USD\$ 0.00
Utilities					USD\$ 0.00
Other:					USD\$ 0.00
<b>Total</b>	<b>USD\$ 0.00</b>	<b>USD\$ 0.00</b>	<b>USD\$ 0.00</b>	<b>USD\$ 0.00</b>	<b>USD\$ 0.00</b>

<b>ALL OTHER PROJECT TYPES BUDGET</b>	TOTAL Project Cost	Request Amount	Other Revenue	In-Kind Contribution	Anticipated Donations
Personnel Costs (Direct - 100% to program)	USD\$ 186,000.00	USD\$ 186,000.00			
Admin (Indirect - expenses shared with organization)	USD\$ 83,328.00	USD\$ 83,328.00			

Facilities Costs  
 (Rent/Mortgage)  
 Operating Costs  
 (Insurance, Utilities,  
 Phone, Supplies,  
 Mileage, etc.)  
 Operating Equipment  
 (max \$1,500)  
 Program Expenses:  
 Specific: Case  
 Management  
 Specific: Hotel/Motel  
 Vouchers  
 Specific: Coordinated  
 Entry Access Point  
 Specific: RRH/RA - (For-  
 Profit Only)  
 Specific: TANF RA - (For-  
 Profit Only)

Specific: HEN RA	USD\$ 960,400.00	USD\$ 960,400.00			
Specific: Outreach Services					
Specific: Emergency Shelter Services					
HEN - Essential Needs	USD\$ 20,000.00	USD\$ 20,000.00			
Transportation	USD\$ 24,000.00	USD\$ 24,000.00			
<b>Total</b>	<b>USD\$ 1,273,728.00</b>	<b>USD\$ 1,273,728.00</b>	<b>USD\$ 0.00</b>	<b>USD\$ 0.00</b>	<b>USD\$ 0.00</b>

**Budget Narrative**

All costs were determined using the previous budget of actual costs to provide current services.

- The Personnel Costs include salary and benefits for 1.5 Case Managers to provide supportive services for home retention.
- The HEN RA line item includes estimated rental assistance for 24 months and is based on current actuals:
- Essential Needs line item is for Hygiene items associated with the HEN project for 24 months and is based on current actuals.
- Transportation costs line item is for bus passes that are distributed by the HEN project for 24 months and is based on current actuals.
- Administrative costs line item is a rate of 7%.

**Documents**

<b>Documents Requested *</b>	<b>Required?</b>	<b>Attached Documents *</b>
Commitment letters for all leveraged funds/Letters of Support	✓	<a href="#">YNHS - HEN Network</a> <a href="#">YNHS - hen Rods House</a> <a href="#">YNHS - HEN UGM</a>
Verification and Signature (2018 RFP APPLICATION COVER SHEET) <a href="#">download template</a>	✓	<a href="#">YNHS HEN Verification</a>
Project Map/Program Service Area		<a href="#">YNHS HEN Map of Service Area</a>
For Non-Profits: IRS Form 990	✓	<a href="#">YNHS - HEN 990</a>
For Non-Profits: Board Documentation (List of Board Members, Charter, ByLaws)	✓	<a href="#">YNHS - HEN Board of Directors</a>
For Non-Profits: 501(c)3 Tax Exempt Letter	✓	<a href="#">YNHS - HEN IRS tax exempt status</a> <a href="#">YNHS - HEN- Tax ID Certification</a>
General Liability Insurance Certificate	✓	<a href="#">YNHS - HEN Liability</a>
Agency's Audit Report for the most recent Fiscal Year	✓	<a href="#">YNHS - HEN Audit</a>
Other relevant documentation		<a href="#">YNHS - HEN Rhonda Hauff Qualifications</a> <a href="#">YNHS - HEN Annette Rodriguez Qualifications</a>
Board Documentation (List of Board Members, Organizational Chart)	✓	<a href="#">YNHS - HEN Bylaws</a>

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Application ID: 110596

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